

**Horry County**  
**Information Technology/GIS**  
**Department**  
Conway, SC 29526



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12-10-09

To Whom It May Concern:

I would like to recommend Terry Carter to service your copiers. Terry has been taking care of printers for Horry County for approximately six months now. We think very highly of him. He is extremely courteous, efficient and honest. The best thing about Terry is that he is fast in responding to our calls. We cannot wait days for someone to come and troubleshoot a printer after we call. Terry responds the day of the call and most of the time within a two hour time frame. He is very honest about cost also. He will tell us whether a printer is worth fixing given the age of the printer, thereby saving us money in the long run.

If you go with Terry to service your printers, you won't be sorry.

Sincerely,

A handwritten signature in black ink that reads "Lili Fyock". The signature is written in a cursive style with a large, prominent "L" and "F".

Lili Fyock  
Administrative Assistant  
IT/GIS Department  
Horry County Government