



August 10, 2010

To whom it may concern:

Terry Carter has been servicing printers at Conway Medical Center for the past 7 years. During this time he has been very timely to respond to both emergencies and non-emergency request and has provided excellent service. I would highly recommend Mr. Carter to anyone considering this type of service.

Please contact me for any questions pertaining to Mr. Carter's service and I will more than happy to answer any questions.

A handwritten signature in black ink that reads "Mickey Waters". The signature is fluid and cursive, with the first and last names being clearly legible.

Mickey Waters
IT Director / HIPAA Security Officer
Conway Medical Center
843 347 8012